

**Sample:  
Getting the  
word out!  
(Stats section)**

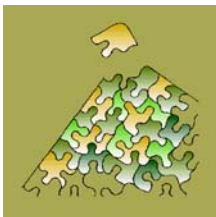


**December 2003  
Update**



NJP Administrator Sue Encherian and ARC Manager Steve Berry were invited guests at the quarterly meeting of the King County Pro Bono Coordinator Group to demo the ARC and talk to the group about how its members can be involved. The group, made up of coordinators from large private firms, corporate law departments, legal services providers and law schools, was very impressed. Steve is now following up with them on ways to use the site to help in the recruitment of pro bono lawyers as well as their involvement in posting content. Speaking of the ARC, we now have 210 approved members and over 1,300 content postings. The membership breakdown, to date, is as follows: 153 Civil Legal Aid, 49 Pro-bono, 3 Non-legal Org/CBO, 3 Law School Faculty and 2 Civil Rights. Danielle Rebar, [www.nwjustice.org](http://www.nwjustice.org) webmaster, reports that there were over 850,000 pdf documents downloaded from the NJP web site so far this year. (Jan-Nov.) Wow !

**Tech “Haiku” of the Month**



*Your laptop crashes*

*Now your house is still and dark*

*Outside the stars watch*

**CLEAR News**

During the month of December, CLEAR answered 2,200 calls resulting in 1,538 new clients or cases. 69 of the calls were handled by volunteers. Problem types were:

Family	640	42%
Housing	346	22%
Consumer	187	12%
Miscellaneous	124	8%

Income Maintenance	120	8%
Health	55	4%
Employment	33	2%
Individual Rights	14	1%
Juvenile	12	1%
Education	7	0%

## Tech Tip:



How do I search my word files to find a document that I cannot recall either the name of or the folder it was saved in????

Go to the Start button, right click and choose Search. Complete the appropriate filters (for example, by typing some words you know are in the document in the “containing text” field) and choose the drive you would like to search. You can also narrow the search to “Word files only” by choosing Type of file.



**December 2003**

**Statistics for  
www.nwjustice.org**

Statistics - Report Range: 12/01/2003 00:00:00 - 12/31/2003 23:59:59		
Page Views	Page Views (Impressions)	85,673
	Average Per Day	2,791
	Document Views	85,661
Visitor Sessions	Visitor Sessions	55,297
	Average Per Day	1,783
	Average Visitor Session Length	00:09:34
	International Visitor Sessions	5.79%
	Visitor Sessions of Unknown Origin	16.81%
	Visitor Sessions from United States	77.3%
Visitors	Unique Visitors	35,554
	Visitors Who Visited Once	31,358
	Visitors Who Visited More Than Once	4,167

Top 10 Requested Publications					
	Pages	Views	% of Total Views	Visitor Sessions	Avg. Time Viewed
1	Housing: Quit Claim Deeds and Life Estates	3,356	3.91%	3,213	00:04:02
2	Consumer/Debt: Debtors' Rights - Collection Agencies	1,973	2.3%	1,893	00:04:07
3	Housing: Eviction and Your Defense	1,831	2.13%	1,737	00:05:08
4	Family: Parenting Plans	960	1.12%	929	00:03:42
5	Consumer/Debt: How to Answer a Lawsuit for Debt Collection	778	0.9%	748	00:04:54
6	Health Care: Medicaid Benefits for Nursing Home Residents	717	0.83%	695	00:04:16
7	Consumer/Debt: Debtors' Rights in a Lawsuit	658	0.76%	642	00:03:57
8	Court Forms/Process: Small Claims Court	628	0.73%	590	00:04:18
9	Self Help: Spanish Publications	545	0.63%	522	00:01:57
10	Housing: Section 8 Existing Housing Evictions	504	0.58%	494	00:03:30

Top 10 Downloaded Publications				
	File	No. of Downloads	% of Total Downloads	Session Downloads
1	Quit Claim Deeds and Life Estates	7,549	9.42%	1,977
2	Filing for Dissolution of Marriage	7,720	9.63%	467
3	Eviction and Your Defense	4,355	5.43%	429
4	Parenting Plans and Child Support for Dissolution Actions	3,672	4.58%	195
5	Medicaid for Nursing Home Residents	2,461	3.07%	322
6	Filing a Petition to Modify Your Child Support Court Order	1,815	2.26%	132
7	Criminal History/Records: How to Vacate/Seal a Nonviolent Criminal Offense	1,609	2%	189
8	Filing a Motion for Adjustment of Your Child Support	1,581	1.97%	120
9	Finishing Your Dissolution of Marriage by Default	1,413	1.76%	116
10	Responding to a Dissolution of Marriage	1,222	1.52%	111